

Frequently Asked Questions for Affordable Housing Program at Galloway Hacienda

What types of housing options are available for the affordable Housing program?

The Galloway Apartment Community will provide 38 BMR apartments. There will be (3) studios, (17) One-bedroom, (14) Two-Bedroom and (4) Three-Bedroom apartment homes.

How do I apply for housing?

Preliminary Eligibility Application forms are available online at www.gallowaypleasanton.com. A printed copy of pre-application forms may also be picked up at the following locations:

Galloway Hacienda Leasing office: 5789 Gibraltar Dr, Pleasanton, CA 94588
Pleasanton Library, 400 Old Bernal Avenue
Pleasanton Senior Center, 5353 Sunol Blvd
City of Pleasanton Offices, 200 Old Bernal Avenue

*All applications must be submitted via mail or hand delivered to the Galloway Leasing Office, 5789 Gibraltar Dr, Pleasanton, CA 94588. Deadline for submission of completed pre-application forms will be on February 6, 2017, Monday at 5:00 PM.

Can I submit more than one (1) pre-application form?

A household may submit only one pre-application form. The submittal of more than one Pre-Application or false information will result in disqualification from selection process.

How do I qualify for the Affordable Housing Program?

To qualify to rent an apartment, the applicant must meet the criteria listed on the Eligibility Guidelines and Resident screening policy.

How long will it take to see if I have been selected on the lottery for the BMR program?

Within 5 business days after the lottery on February 23rd, 2017 you will be notified regarding your assigned lottery number via email.

What is the cost to rent an apartment for the affordable housing program?

Below Market Rent Levels are as follow:

Studio: \$819

1 Bedroom: \$936

2 Bedroom: \$1053

3 Bedroom: \$1264

What are the income limits for the program?

Galloway Hacienda is only participating in the 50% AMI. Below are the current income limits:

Household Members	50% Income Limit
1	\$32,750
2	\$37,450
3	\$42,100
4	\$46,800
5	\$50,550
6	\$54,300
7	\$58,050

Are there any ADA accessible apartments available for this program?

Galloway at Owen apartment community will provide accessible, affordable housing for physically disabled residents. There will be (3) apartments designated for the physically disabled qualified applicants.

Can I go to the Galloway community to tour and see the apartment?

Tours will only be permitted for selected qualified applicants who have met the criteria. Leasing agents will contact the qualified applicants to schedule tour. Walk-ins are not permitted.

Do you accept Section 8 voucher holder?

Yes, section 8 voucher will be considered and calculated as part of your income. Existing Section 8 Voucher holders subject to minimum income based on the tenant's required portion of rent.

Do the income limits and rents change each year?

Yes, as discussed above, the income limits are adjusted each year. As provided in the lease, the rent can be adjusted within the limits of the program

Once a tenant is in the program, do they have to re-qualify each year?

Yes, the programs all require that a tenant be re-certified for the program each year.